



## JPS HEALTH NETWORK

Barbara Gerber, President  
Devon Hill Associates  
1535 El Paso Real  
La Jolla, CA 92037

---

### **Letter of Recommendation**

---

Dear Barbara,

Thank you for your most interesting and informative report about accessibility and service at some of our centers. We selected your firm out of a field of several candidates and have not been disappointed.

Your report regarding the areas identified for this project was not only thorough and comprehensive, but provided us with a level of detail that will enable management to make important changes. When we engaged you for this project, we did not anticipate that we would receive as much detailed information as you were able to provide.

Ours was a complex project and yet, your firm was able to overcome most of the obstacles and meet the deadline for the final report. We look forward to continuing our relationship with Devon Hill Associates.

Sincerely,

A handwritten signature in cursive script that reads "Charles Williams".

Charles Williams  
Vice President of Support Services